



Home phone – Quick Start Guide

- **Accessing Voicemail:** Dial ***97** to open your voicemail box.
- **Listening to Messages:**
 - Press **1** to listen to new messages
 - Press **2**, then **2** to listen to old messages
 - Press **5** to replay the current message
 - Press **7** to delete a message
 - Press **9** to save a message
- **Personalizing Your Voicemail Greeting:**

Press **0**, followed by the desired function:
To change only your name while keeping the standard greeting:

 - Press **3**, then **#** to finish
 - Press **1** to save
 - Hang up
- **To change the default password:**
 - Press **5**
 - Enter your new password, then **#**
 - Re-enter your new password, then **#**
 - Hang up
- **Listening to Voicemail Remotely:**
 - Call your own phone number
 - Press ***** when you hear the voicemail greeting
 - Enter your voicemail password
- **Caller ID Blocking:** Dial ***67**, followed immediately by the number you wish to call
- **Last Call Return:** Press ***69** to retrieve the last incoming number



- **Call Forwarding:**
 - Dial ***72**, wait, then enter the phone number when prompted
 - Wait for confirmation, then hang up
 - To cancel call forwarding, dial ***73**
- **Call Waiting:**

To answer a second call, press the "**Flash**" button on your handset. Press the same button to switch between calls
- **Three-Way Calling:**
 - Dial the first number
 - Press "**Flash**", then dial the second number
 - Press "**Flash**" again to merge the calls
- **Call Blocking:**
 - Dial ***30**, wait for instructions, enter the number to block, then press **#** and hang up
 - To unblock a number, dial ***31**, wait for instructions, enter the number to unblock, then press **#** and hang up
- **Atomic Time:** Press ***60** to get the official time

Technical Information Related to 9-1-1 Service

Lumii Solutions provides Enhanced 911 (E911) services. When you call 911, the emergency operator will ask you to confirm your address. If you are unable to speak, emergency services will be dispatched to the registered address in our system. If you notice an error in your service address, please contact us as soon as possible. The E911 registered address in our system will always match your service address. Lumii Solutions does not allow the installation of a telephone at an address different from the modem's location. A battery is installed in your modem, allowing you to use a wired phone during a power outage.