

## NOTICE OF MONTHLY RATE ADJUSTMENT EFFECTIVE MAY 1, 2026 RESIDENTIAL SERVICES

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Dear Sir or Madam,

In accordance with the terms and conditions of your service agreement with **Lumii Solutions**, we are pleased to inform you that a monthly rate adjustment will apply to all services offered by **Lumii Solutions** effective **May 1, 2026**.

The new rates will be applied to the invoice issued on April 5, 2026, and, as telecommunications services are billed in advance, will apply to services rendered for the month of May 2026, effective **May 1, 2026**.

### Applicable monthly rate adjustments

#### TELEPHONE (Standalone service)

These rates apply only to customers subscribing to residential telephone service as a single service and include a \$1.00 per month increase.

- ✓ Home phone \$24.95 → \$25.95/month

#### INTERNET (Standalone service)

These rates apply only to customers subscribing to residential Internet service as a single service and include an increase of \$5.00 per month.

- ✓ Fiber 100: \$49.95 → \$54.95/month
- ✓ Fiber 700: \$69.95 → \$74.95/month
- ✓ Fiber GIGA: \$74.95 → \$79.95/month

#### DUO PLANS (Internet and Telephone)

The rates below include an increase of \$6.00 per month and apply to customers subscribing to a package combining residential Internet and Telephone services.

##### FIBRE 100

- ✓ Duo 100 mbits + Telephone: 74.90\$ → 80,90\$
- ✓ Duo 100 mbits + Telephone + Lumii Plus Phone Option: 84,85\$ → 90,85\$

##### FIBRE 700

- ✓ Duo 700 mbits + Telephone: 94.90\$ → 100,90\$
- ✓ Duo 700 mbits + Telephone + Lumii Plus Phone Option: 104,85\$ → 110,85\$

##### FIBRE GIGA

- ✓ Duo GIGA + Telephone: 99.90\$ → 105,90\$
- ✓ Duo GIGA + Telephone + Lumii Plus Phone Option: 109,85\$ → 115,85\$

#### DUO TV PLANS (Internet and television)

The rates below include an increase of \$8.00 per month and apply to customers subscribing to a package combining residential Internet and television services.

À la carte channels are available at an additional cost, depending on the customer's selection.

##### FIBRE 100

- ✓ Duo Base TV +25 Pick n Pack: \$98.90 → \$106.90
- ✓ Duo Base TV +15 Pick n Pack: \$95.90 → \$103.90
- ✓ Duo Base TV +10 Pick n Pack: \$90.90 → \$98.90
- ✓ Duo Base TV +5 Pick n Pack: \$83.90 → \$91.90
- ✓ Duo Base TV: \$68.90 → \$76.90

### FIBRE 700

- ✓ Duo Base TV +25 Pick n Pack: \$116.90 → \$124.90
- ✓ Duo Base TV +15 Pick n Pack: \$113.90 → \$121.90
- ✓ Duo Base TV +10 Pick n Pack: \$108.90 → \$116.90
- ✓ Duo Base TV +5 Pick n Pack: \$101.90 → \$109.90
- ✓ TV Base Duo: \$86.90 → \$94.90

### FIBRE GIGA

- ✓ Duo Base TV +25 Pick n Pack: \$119.90 → \$127.90
- ✓ Duo Base TV +15 Pick n Pack: \$116.90 → \$124.90
- ✓ Duo Base TV +10 Pick n Pack: \$111.90 → \$119.90
- ✓ Duo Base TV +5 Pick n Pack: \$104.90 → \$112.90
- ✓ Duo Base TV: \$89.90 → \$97.90

### TRIO PLANS (Internet, television, and telephone)

The rates below include a \$9.00 per month increase and apply to customers subscribing to a package combining residential Internet, TV, and telephone services.

À la carte channels are available at an additional cost, depending on the customer's selection.

### FIBER 100

- ✓ Trio Base TV +25 Pick n Pack: \$123.85 → \$132.85
- ✓ Trio Base TV +15 Pick n Pack: \$120.85 → \$129.85
- ✓ Trio Base TV +10 Pick n Pack: \$115.85 → \$124.85
- ✓ Trio Base TV +5 Pick n Pack: \$108.85 → \$117.85
- ✓ Trio Base TV: \$93.85 → \$102.85

### FIBER 700

- ✓ Trio Base TV +25 Pick n Pack: \$141.85 → \$150.85
- ✓ Trio Base TV +15 Pick n Pack: \$138.85 → \$147.85
- ✓ Trio Base TV +10 Pick n Pack: \$133.85 → \$142.85
- ✓ Trio Base TV +5 Pick n Pack: \$126.85 → \$135.85
- ✓ Trio Base TV: \$111.85 → \$120.85

### GIGA FIBER

- ✓ Trio Base TV +25 Pick n Pack: \$144.85 → \$153.85
- ✓ Trio Base TV +15 Pick n Pack: \$141.85 → \$150.85
- ✓ Trio Base TV +10 Pick n Pack: \$136.85 → \$145.85
- ✓ Trio Base TV +5 Pick n Pack: \$129.85 → \$138.85
- ✓ Trio Base TV: \$114.85 → \$123.85

### Application of the adjustment according to your package

The rate adjustment applies to the service(s) included in your subscription: a single service, both services in a *Duo* package, or all three services in a *Trio* package (Internet, TV, and home phone).

No other additional charges will be added beyond this adjustment.

### Contractual basis and regulatory framework

The proposed rate adjustments are in line with market practices for fiber optic network services and remain moderate. They are expressly provided for in the service agreements in effect and are applied in accordance with the information and notice requirements of the *CRTC*, the *CCTS*, and the *Consumer Protection Act*.

### Questions or information

For more information, please fill out the form available in the [Contact Us](#) section or contact our customer service department.

We thank you for your trust.

The **Lumii Solutions** Team