



## INTERNET SERVICE ACCEPTABLE USE POLICY

### 1. Purpose of the Policy

The purpose of this *Acceptable Use Policy for Internet Service* (the "Policy") is to regulate the use of the Internet service provided by **Lumii Solutions** in order to ensure compliance with applicable laws and regulations, network security, integrity, and stability, as well as the protection of other users and third parties.

This Policy forms an integral part of any Internet service agreement entered into with **Lumii Solutions**.

### 2. General Principle of Use

When using the Internet service, the Customer must act as a prudent and diligent person and refrain from any conduct that may constitute abusive, illegal, fraudulent, harmful, or contrary to these terms and conditions or applicable *laws*.

### 3. Strictly prohibited uses

#### 3.1 Illegal or harmful content

It is prohibited to publish, transmit, or distribute any content that is defamatory, obscene, infringing, discriminatory, or incites hatred, harassment, threats, insults, or infringes on the privacy or rights of others, or constitutes a criminal offense or is likely to give rise to civil liability.

#### 3.2 Security breaches

It is prohibited to intercept communications or gain unauthorized access to systems, data, or equipment, upload, transmit, or distribute files containing viruses, malware, Trojan horses, or any other harmful elements, and attempt to circumvent, neutralize, or compromise network or equipment security measures.

#### 3.3 Intellectual property rights violations

It is prohibited to upload, copy, share, or distribute files protected by copyright law without authorization, to delete or modify copyright notices or legal notices, and to reproduce or distribute content from third parties without the permission of the rights holder.

#### 3.4 Falsification and fraud

It is prohibited to falsify the origin of a transmitted file, modify headers, or mask the identity of the sender, or to use the service to create or transmit misleading or fraudulent communications or communications intended to circumvent security mechanisms.

#### 3.5 Abusive or harmful use

It is prohibited to send bulk emails, spam, or unsolicited communications for advertising purposes, to disrupt the peaceful use of the network by other users, in particular through overload, excessive traffic, or harmful interference, and to use automated tools, scripts, or programs designed to hijack or monopolize network capacity.

### 3.6 Unauthorized access and use

It is prohibited to share your Internet access, login details, or passwords with unauthorized third parties, to use the service to host a public or commercial server without the prior authorization of **Lumii Solutions**, or to attempt to circumvent the technical or administrative restrictions put in place by **Lumii Solutions**.

### 4. Compliance and guidelines

The Customer must comply with any reasonable guidelines issued by **Lumii Solutions** to ensure network security, maintain regulatory compliance, and protect other users and infrastructure.

### 5. Measures in case of violation

Any violation of this *Policy* may result, depending on the nature, severity, or recurrence of the violation, and at **Lumii Solutions'** reasonable discretion, in a warning, temporary suspension of service, termination of the service agreement, or any other action permitted by *law*.

In the event of an immediate risk to network security, users, or third parties, **Lumii Solutions** reserves the right to intervene without notice.

### 6. Disclaimer of Liability

**Lumii Solutions** cannot be held liable for content transmitted, hosted, or distributed by the Customer or by third parties using the service, nor for damages resulting from improper use of the Internet service.

### 7. Policy changes

**Lumii Solutions** reserves the right to modify this *Policy* to reflect technological, regulatory, or operational developments. The current version is the one published on the **Lumii Solutions** website.

### 8. Effective date

This *Policy* comes into effect upon publication.

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